



Lake Louise & Moraine Lake Shuttle Tour – Banff

Overview

Experience the very best of **Banff National Park** with a seamless, stress-free journey to its most iconic destinations—**Lake Louise** and **Moraine Lake**.

Skip the hassle of traffic and parking and travel comfortably through the breathtaking Canadian Rockies. Witness the world-famous turquoise waters of Lake Louise, set beneath the majestic **Victoria Glacier**, and explore the unforgettable beauty of Moraine Lake, nestled in the stunning Valley of the Ten Peaks.

Enjoy generous free time at each location to walk along the shoreline, capture incredible photos, explore scenic viewpoints, or simply relax and take in the alpine atmosphere. This tour is ideal for travelers looking for a convenient, scenic, and memorable Banff experience.

Departure Times

- 08:30 AM
 - 09:30 AM
 - 02:00 PM
 - 03:00 PM
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Duration

Approx. 5 hours 30 minutes

Pricing

- **Adults: CAD \$99.00**
 - **Children (2–13 years): CAD \$89.00**
 - **Infants (0–1 years): Free (*must sit on parent's lap*)**
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Meeting Point

📍 135 Beaver St, Banff, AB T1L 1A1, Canada
Bus parking lot behind the Mount Royal Hotel



Itinerary

Moraine Lake (1 hr 15 min | Admission Included)

Often described as one of the most beautiful places on Earth, Moraine Lake is famous for its surreal turquoise color, created by glacial rock flour. Surrounded by towering peaks, it offers a truly unforgettable setting.

- Walk along the lakeshore
- Climb the famous Rockpile Trail for panoramic views
- Capture iconic, postcard-worthy photos
- Relax and take in the peaceful alpine surroundings

Lake Louise (1 hr 15 min | Admission Included)

Known as the “Jewel of the Rockies,” Lake Louise is one of Canada’s most celebrated destinations.

- Stroll along the lakeshore
- Enjoy stunning views of the glacier and mountains
- Visit the iconic **Fairmont Chateau Lake Louise**
- Take breathtaking photos or simply unwind by the water

Additional Information

- Instant confirmation upon booking
- Not wheelchair accessible
- Stroller accessible
- Service animals allowed
- Conveniently located near public transportation
- Infants must sit on laps (no separate seat provided)
- Suitable for most travelers



Cancellation & Booking Policy

- **1. Customer Cancellation**

- Customers may cancel their booking **up to 24 hours before departure** and will receive a **60% refund**.
- Cancellations made **less than 24 hours before departure** or **no-shows** are **non-refundable**.

- **2. Operator Cancellation (Weather & Safety)**

- In the event of **adverse weather conditions, road closures, park restrictions, or safety concerns**, the operator reserves the right to **cancel or reschedule the tour**.
- These decisions are made in accordance with conditions within **Banff National Park** and surrounding alpine areas to ensure passenger safety.

- **3. Rescheduling or Refund (Operator Cancellation)**

- If the tour is cancelled by the operator, guests will be offered one of the following options:
- **Reschedule to the next available departure** (subject to availability), or
- Receive a **100% full refund**

- **4. Tour Adjustments**

- The operator may adjust **timing, stop order, or routing** due to weather, traffic, wildlife activity, or park regulations.
- Any adjustments are made to ensure a **safe, smooth, and high-quality experience**.

- **5. Booking Confirmation**

- All bookings are confirmed upon payment.
- Guests must present booking confirmation at the meeting point:
 - **📍 135 Beaver St, Banff (Mount Royal Hotel parking area)**



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- **6. Infant & Child Policy**
 - Infants aged **0–1 years travel free of charge** and must sit on a parent's lap.
 - Children aged **2–13 years are charged child pricing** and must be accompanied by an adult.

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- **7. Liability & Responsibility**
 - The operator is not responsible for delays caused by **traffic, weather, or road conditions**.
 - Guests are responsible for arriving on time at designated pickup locations.